

COMPLIANCE PROGRAM CONTACT INFORMATION

CORPORATE COMPLIANCE OFFICER & HIPAA PRIVACY OFFICER

MARK BRODY TEL.: (718) 269-2002 INTERNAL EXTENSION: 1316 E-MAIL: <u>mbrody@shield.org</u> ALTERNATE E-MAIL: <u>complianceofficer@shield.org</u>

DIRECTOR OF HUMAN RESOURCES

JOCELYN ALLEN TEL: (718) 269-2005 INTERNAL EXTENSION: 1313 E-MAIL: jallen@shield.org DIRECTOR OF QUALITY ASSSURANCE

CATHLEEN BRERETON TEL.: (718) 269-2003 INTERNAL EXTENSION: 1324 E-MAIL: <u>cbrereton@shield.org</u>

IF YOU HAVE A QUESTION OR CONCERN ABOUT WHAT IS THE RIGHT THING TO DO, OR IF YOU BECOME AWARE OF ANY CONDUCT YOU SUSPECT MAY BE WRONGFUL, PLEASE CONTACT ONE OF THE ABOVE OR CALL:

THE SHIELD TOLL-FREE NO-CALLER ID COMPLIANCE HELPLINE

1 (877) 547-6402

NO ONE WILL BE RETALIATED AGAINST FOR THE GOOD FAITH REPORTING OF A CONCERN, EVEN IF IT SHOULD TURN OUT THAT THE SUSPECTED CONDUCT WAS PROPER.